



SHIFT Hearing App User Guide

Introduction

Intended use

The SHIFT Hearing App is intended for hearing device users to set-up and adjust certain aspects of SHIFT hearing devices through Android and Apple iOS devices.

Compatibility information:

SHIFT Ready-To-Wear Hearing Devices are required to use the SHIFT Hearing App. The SHIFT Hearing App can be used on devices with Bluetooth Low-Energy (BLE) capability and is compatible with iPhone 5s or newer running iOS Version 12 or newer. The SHIFT Hearing App can be used on Google Mobile Services (GMS) certified Android devices supporting Bluetooth 4.2 and Android 8.0 or newer.



Some phones have touch sounds or keypad tones, which could be streamed to the hearing devices. To avoid this, go to your phone settings, select sounds and make sure that all touch sounds and keypad tones are deactivated.

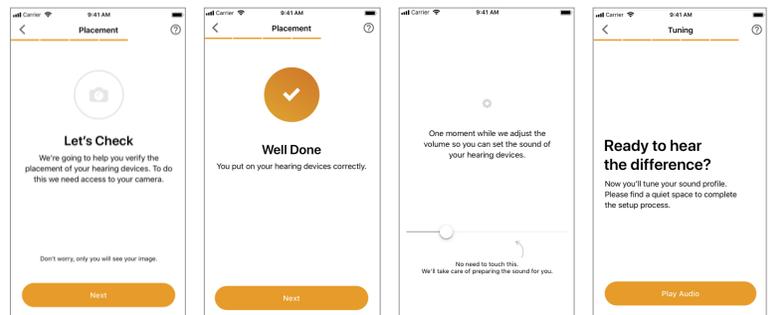
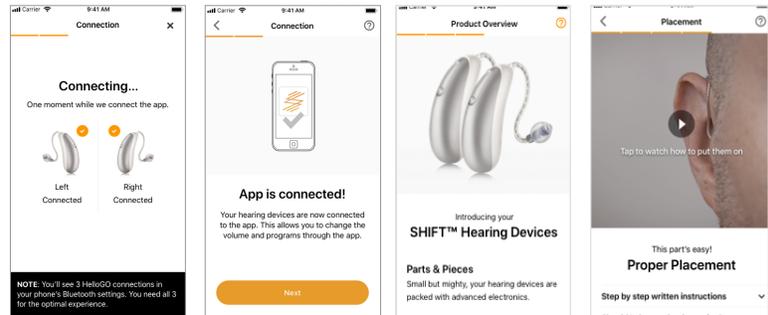
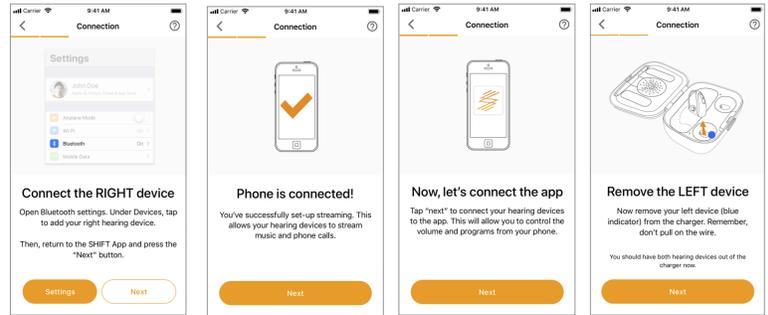
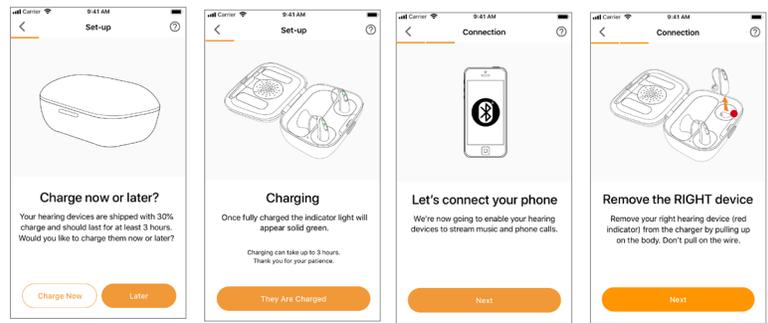
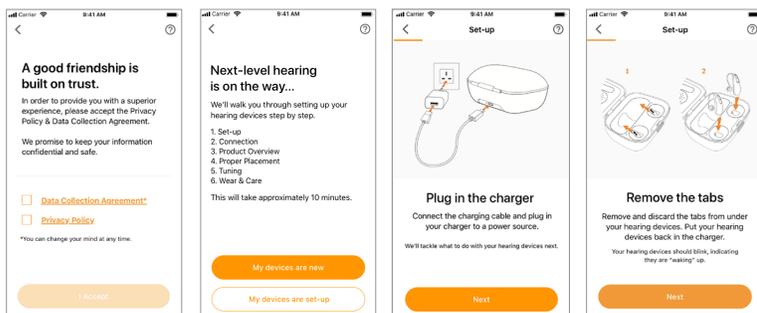
Compatible phones: The SHIFT Hearing App can be used only on phones with Bluetooth® low energy technology capability.

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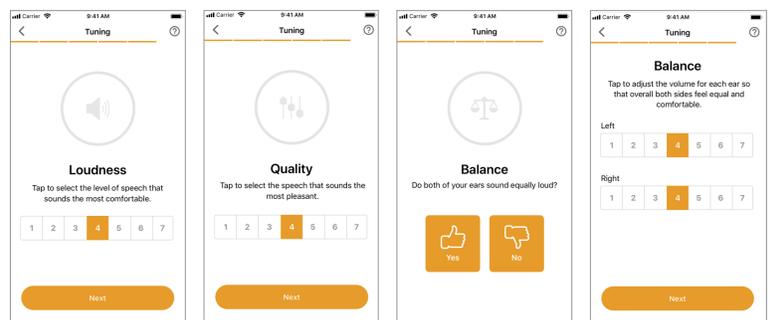
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Getting started

To set up your SHIFT hearing devices, follow the steps in the app. The app will walk you through device set-up, connection, product overview, proper placement, tuning and wear & care.

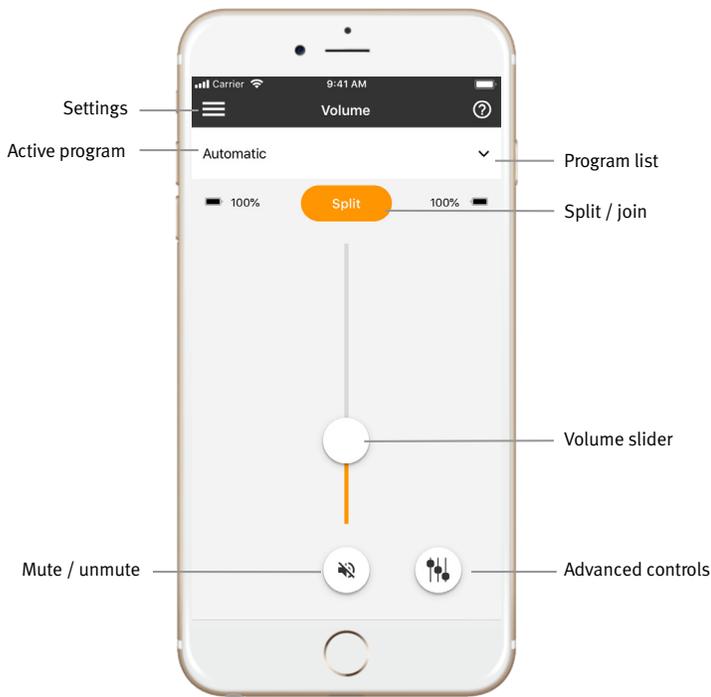


Selecting your sound profile



* If you select NO on the Balance screen, you will be asked to adjust the volume for each ear. If there is a significant difference in volume between your hearing devices, follow the troubleshooting steps on the screen. If you select YES, then your set-up is complete!

Remote control overview

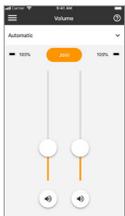


Volume & Programs



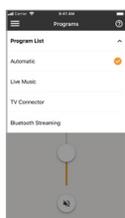
Adjust hearing device volume

Move the slider up or down to increase or decrease the hearing device volume on both sides. Press the mute button below the slider to mute or unmute the hearing devices.



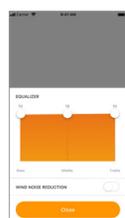
Split the volume

Press the “Split” button to control the volume on each hearing device separately.



Select another program

Tap the arrow beside the current program name to see all available programs. Tap the desired program.

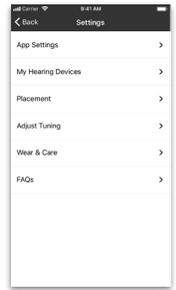


Advanced program settings

Further adjustment are available on your hearing device configuration or connected audio sources (TV Connector). Tap the “up” arrow button at the bottom-right corner to access these options.

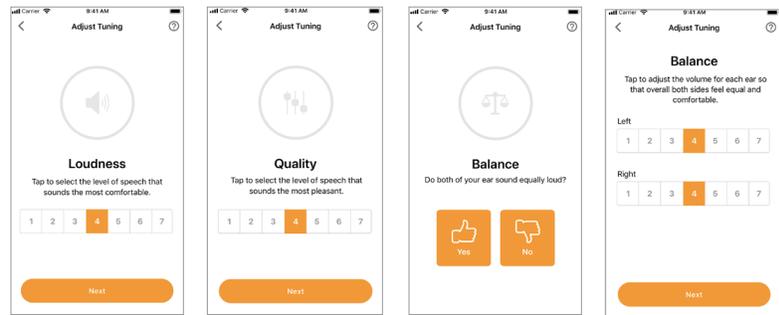
Settings menu

- 1) Tap the menu icon on the top left side of the main screen to access the settings menu.
- 2) Select “App settings” to access application settings.
- 3) Select “My Hearing Devices” to access hearing device specific settings.
- 4) Select “Placement” to view instructions to put on the hearing devices.
- 5) Select “Adjust Tuning” to adjust the tuning of the hearing devices.
- 6) Select “Wear & Care” to view tips for wearing and caring for your hearing devices.
- 7) Select “FAQs” to view frequently asked questions about the app and the hearing devices in the phone’s web browser.



Adjusting the tuning

Open the “Adjust Tuning” option under “Settings”. Follow the steps in the app.



Compliance Information

Declaration of conformity

Hereby Unitron Hearing, a division of National Hearing Services inc., declares that this Unitron product is in compliance with the essential requirements of the Medical Devices Directive 93/42/EEC. The full text of the Declaration of Conformity can be obtained from the manufacturer.

If the hearing devices do not respond to the devices because of unusual field disturbance, move away from the disturbing field.

This app user guide is also available on www.unitron.com, under Help & Support.

Information and explanation of symbols

	With the CE symbol, Sonova AG confirms that this Unitron product – including accessories – meets the requirements of the Medical Devices Directive 93/42/EEC. The numbers after the CE symbol correspond to the code of certified institutions that were consulted under the above-mentioned directives.
	This symbol indicates that it is important for the user to read and take into account the relevant information in this user guide.
	This symbol indicates that it is important for the user to pay attention to the relevant warning notices in this user guide.
	Important information for handling and effective use of the product.
	Copyright symbol
	This symbol shall be accompanied by the name and the address of the manufacturer (who are placing this device on the market).
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