



# Product Catalogue

Effective July 2026

A Sonova brand

**unitron**™ Love the  
experience

We believe the world  
would be a better place  
if people felt really good  
about the entire hearing  
care experience.

Today's clients have changed, but their hearing care journey has remained the same. The traditional process leaves them overwhelmed, skeptical and pressured. It's time to revolutionise the entire hearing care experience and we've done just that.

**Love the experience** is our promise to hearing care professionals (HCPs) and the people they help every day. It's our reason for being and the standard against which we will measure every move we make going forward. Simply stated, any solution or initiative must always map back to providing a hearing experience people will absolutely love.

# The total experience

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**Smile** with ease



A Sonova brand

 Love the  
experience.

## Moxi Smile family



### Smile RIC hearing instruments

| Moxi S-RX                                                                                    | Battery      | HSP Code | Category | Part #      |
|----------------------------------------------------------------------------------------------|--------------|----------|----------|-------------|
| Moxi S9-RX  | Rechargeable | B880PHO  | C2       | 050-6927-XX |
| Moxi S7-RX  | Rechargeable | B879PHO  | C2       | 050-6926-XX |

| Moxi S-R                                                                                    | Battery      | HSP Code | Category | Part #      |
|---------------------------------------------------------------------------------------------|--------------|----------|----------|-------------|
| Moxi S9-R  | Rechargeable | B873PHO  | C2       | 050-6914-XX |
| Moxi S7-R  | Rechargeable | B872PHO  | C2       | 050-6913-XX |
| Moxi S5-R  | Rechargeable | B871PHO  | C2       | 050-6912-XX |
| Moxi S3-R  | Rechargeable | B870PHO  | C2       | 050-6911-XX |

## Moxi Smile colour options



Colours available for all Smile products, shown in Moxi S-R at actual size.  
Charging case is included in the above hearing instrument pricing.

 Wireless      xx colour code

## Insera Smile family



### Smile ITE custom products

| Inera S-R                                                                                    | Battery      | HSP code | Category | Part #      |
|----------------------------------------------------------------------------------------------|--------------|----------|----------|-------------|
| Inera S9-R  | Rechargeable | C362PHO  | C3       | 063-6396-01 |
| Inera S7-R  | Rechargeable | C363PHO  | C3       | 063-6395-01 |
| Inera S5-R  | Rechargeable | C364PHO  | C3       | 063-6394-01 |
| Inera S3-R  | Rechargeable | C365PHO  | C3       | 063-6393-01 |

| Inera S-10 NW O  | Battery | HSP code | Category | Part #      |
|------------------|---------|----------|----------|-------------|
| Inera S9-10 NW O | 10      | C369PHO  | C3       | 063-6401-01 |
| Inera S7-10 NW O | 10      | C368PHO  | C3       | 063-6400-01 |
| Inera S5-10 NW O | 10      | C367PHO  | C3       | 063-6399-01 |
| Inera S3-10 NW O | 10      | C366PHO  | C3       | 063-6398-01 |

## Inera Smile colour options



Cocoa (22)



Beige (26)



Brown (28)



Tan (14)



Black (06)



## Smile Feature Summary



NEW

| Tech level                         | Level 9 premium<br>Moxi S-RX                                                                                                                                                                                                                                                                        | Level 7 advanced<br>Moxi S-RX                                                                                                                                                                                                                       | Level 9 premium<br>Moxi S-R & Inera S                                                                                                                                                                                                                                                   | Level 7 advanced<br>Moxi S-R & Inera S                                                                                                                                                                       | Level 5 standard<br>Moxi S-R & Inera S                                                                                                                         | Level 3 essential<br>Moxi S-R & Inera S                                                                                                      |
|------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Environmental classification       | <b>8 listening environments</b><br>Conversation in Loud Noise<br>Conversation in a Crowd<br>Conversation in a Small Group<br>Music<br>Noise<br>Quiet<br>Conversation in Quiet<br>Conversation in Noise<br>2 streaming environments<br>Media speech<br>Media music                                   | <b>7 listening environments</b><br>Conversation in Loud Noise<br>Conversation in a Small Group<br>Music<br>Noise<br>Quiet<br>Conversation in Quiet<br>Conversation in Noise<br>2 streaming environments<br>Media speech<br>Media music              | <b>8 listening environments</b><br>Conversation in Loud Noise<br>Conversation in a Crowd<br>Conversation in a Small Group<br>Music<br>Noise<br>Quiet<br>Conversation in Quiet<br>Conversation in Noise<br>2 streaming environments<br>Media speech<br>Media music                       | <b>6 listening environments</b><br>Conversation in a Small Group<br>Music<br>Noise<br>Quiet<br>Conversation in Quiet<br>Conversation in Noise<br>2 streaming environments<br>Media speech<br>Media music     | <b>4 listening environments</b><br>Noise<br>Quiet<br>Conversation in Quiet<br>Conversation in Noise<br>2 streaming environments<br>Media speech<br>Media music | <b>2 listening environments</b><br>Conversation in Quiet<br>Conversation in Noise<br>2 streaming environments<br>Media speech<br>Media music |
| Sound optimisation and performance | SoundSonic360<br>NoiseSonic360 (manual program)<br>SpeechSonic360 (manual program)<br>HyperFocus (manual program)<br>360 Conversation in Car (manual program)<br>AutoFocus 360<br>Dynamic Noise Reduction<br>Soft Speech<br>Pinna Effect 2<br>Pinna Effect<br>Speech Enhancement<br>Noise Reduction | SoundSonic360<br>NoiseSonic360 (manual program)<br>SpeechSonic360 (manual program)<br>HyperFocus (manual program)<br>AutoFocus<br>Dynamic Noise Reduction<br>Soft Speech<br>Pinna Effect 2<br>Pinna Effect<br>Speech Enhancement<br>Noise Reduction | HyperFocus (automatic and manual program)<br>Conversation in Loud Noise (manual program)<br>360 Conversation in Car (manual program)<br>AutoFocus 360<br>AutoFocus<br>Dynamic Noise Reduction<br>Soft Speech<br>Pinna Effect 2<br>Pinna Effect<br>Speech Enhancement<br>Noise Reduction | HyperFocus (manual program)<br>Conversation in Loud Noise (manual program)<br>AutoFocus<br>Dynamic Noise Reduction<br>Soft Speech<br>Pinna Effect 2<br>Pinna Effect<br>Speech Enhancement<br>Noise Reduction | Soft Speech<br>Pinna Effect 2<br>Pinna Effect<br>Speech Enhancement<br>Noise Reduction                                                                         | Pinna Effect<br>Speech Enhancement<br>Noise Reduction                                                                                        |
| Hardware features                  | Tap Control<br>Universal Connectivity<br>Rechargeable                                                                                                                                                                                                                                               | Tap Control<br>Universal Connectivity<br>Rechargeable                                                                                                                                                                                               | Tap Control<br>Universal Connectivity<br>Rechargeable<br>Telecoil†                                                                                                                                                                                                                      | Tap Control<br>Universal Connectivity<br>Rechargeable<br>Telecoil‡                                                                                                                                           | Tap Control<br>Universal Connectivity<br>Rechargeable<br>Telecoil†                                                                                             | Tap Control<br>Universal Connectivity<br>Rechargeable<br>Telecoil†                                                                           |
| Fine-tuning channels               | 20                                                                                                                                                                                                                                                                                                  | 20                                                                                                                                                                                                                                                  | 20                                                                                                                                                                                                                                                                                      | 20                                                                                                                                                                                                           | 16                                                                                                                                                             | 12                                                                                                                                           |

### Compelling technology at all levels

#### Sound stabilisation

AntiShock™  
Wind Control  
Feedback Manager

PartnerMic  
RogerDirect™  
DuoLink  
Binaural Phone

Fixed Wide Directional  
Omni directional

#### Fitting

Automatic Adaptation Manager  
Frequency Compression 2  
Tinnitus Masker

Manual programs  
IntelliVent

#### Experience Tech Tools

FLEX:TRIAL™†  
First Fit  
Log It All  
Ratings

Coach  
Remote Adjust  
FLEX:UPGRADE™  
Success Check

#### Personalisation

Clarity and Comfort buttons  
Optional app programs  
Equaliser

#### Ease and convenience

Remote Plus app  
TV Connector  
Remote Control

#### Microphone options

Adaptive Directional  
Fixed Directional

†Not available for Inera products. ‡Not available for rechargeable products.

## Smile accessories

| Accessory              | Part #        |
|------------------------|---------------|
| Charger RIC S          | 075-5888-10   |
| ChargerGo RIC S-RX     | 075-5896-10   |
| ChargerGo RIC S        | 075-5889-10   |
| Insera S-R Charger ITE | 075-5894-10   |
| PartnerMic             | 076-5050-P810 |
| Remote Control         | 076-0066-T9   |
| TV Connector           | 076-5049-06   |
| IIC Remote             | 054-1005      |
| Remote Plus app        | -             |

Smile hearing instruments are compatible with Roger™ devices.  
Please contact Phonak directly to place orders and for any Roger related inquiries.

Smile products compatible with



ChargerGo RIC S-RX    Charger RIC S    ChargerGo RIC S    Insera S-R Charger ITE



TV Connector    Remote Control    PartnerMic    IIC Remote



Remote Plus app\*

The Remote Plus\* app is available on the App Store® and on Google Play. The app serves as a remote control and allows clients to submit in the moment ratings about their listening experience. No streamer required.



Accessories not shown at actual size.

\* For the use of the Remote Plus app, Unitron hearing aids with Bluetooth® connectivity are required. The Remote Plus app works on Apple smartphones with iOS 12 or newer and Android smartphones with version 7 or newer. App Store badge is a trademark of Apple Inc., registered in the U.S. and other countries. Google Play and the Google Play logo are trademarks of Google LLC.

LET'S HAVE A TOAST TO  
*hearing what  
matters most*



Welcome to the  
**Vivante**<sup>™</sup>  
experience

Learn more.



## Moxi Vivante family



Moxi V-RT Moxi V-R Moxi V-312

### Vivante RIC hearing instruments

| Moxi V-RT                                                                                    | Battery      | HSP Code | Category | Part #      |
|----------------------------------------------------------------------------------------------|--------------|----------|----------|-------------|
| Moxi V9-RT  | Rechargeable | B782PHO  | C2       | 050-6521-XX |
| Moxi V7-RT  | Rechargeable | B781PHO  | C2       | 050-6520-XX |
| Moxi V5-RT  | Rechargeable | B780PHO  | C2       | 050-6519-XX |
| Moxi V3-RT  | Rechargeable | B779PHO  | C2       | 050-6518-XX |

| Moxi V-R                                                                                      | Battery      | HSP Code | Category | Part #      |
|-----------------------------------------------------------------------------------------------|--------------|----------|----------|-------------|
| Moxi V9-R    | Rechargeable | B778PHO  | C2       | 050-6514-XX |
| Moxi V7-R    | Rechargeable | B777PHO  | C2       | 050-6513-XX |
| Moxi V5-R    | Rechargeable | B776PHO  | C2       | 050-6512-XX |
| Moxi V3-R   | Rechargeable | B775PHO  | C2       | 050-6511-XX |
| Moxi V1-R  | Rechargeable | B843PHO  | C2       | 050-6510-XX |

| Moxi V-312                                                                                      | Battery | HSP Code | Category | Part #      |
|-------------------------------------------------------------------------------------------------|---------|----------|----------|-------------|
| Moxi V9-312  | 312     | B815PHO  | C2       | 050-6824-XX |
| Moxi V7-312  | 312     | B814PHO  | C2       | 050-6823-XX |
| Moxi V5-312  | 312     | B813PHO  | C2       | 050-6822-XX |
| Moxi V3-312  | 312     | B812PHO  | C2       | 050-6821-XX |
| Moxi V1-312  | 312     | B842PHO  | C2       | 050-6820-XX |

## Moxi Vivante colour options



Sand (R8)\*\*



Amber (P2)\*



Espresso (P4)



Platinum (P6)\*\*



Pewter (P7)\*



Charcoal (P8)\*

Colours available for all Vivante products, shown in Moxi V-R at actual size.

\* Moxi V1-312 & Moxi V1-R only available in Amber (P2), Platinum (P6), Pewter (P7) & Sand (R8).

Moxi V-RT & Moxi V-R charging cases are included in the above hearing instrument pricing.

 Wireless

xx colour code

## Stride Vivante family



### Vivante BTE hearing instruments

| Stride V-M                                                                                    | Battery | HSP Code | Category | Part #      |
|-----------------------------------------------------------------------------------------------|---------|----------|----------|-------------|
| Stride V9-M  | 312     | B861PHO  | C2       | 050-6864-XX |
| Stride V7-M  | 312     | B860PHO  | C2       | 050-6863-XX |
| Stride V5-M  | 312     | B859PHO  | C2       | 050-6862-XX |
| Stride V3-M  | 312     | B858PHO  | FTC - C2 | 050-6861-XX |

| Stride V-PR                                                                                     | Battery      | HSP Code | Category | Part #      |
|-------------------------------------------------------------------------------------------------|--------------|----------|----------|-------------|
| Stride V9-PR   | Rechargeable | B819PHO  | C2       | 050-6830-XX |
| Stride V7-PR   | Rechargeable | B818PHO  | C2       | 050-6829-XX |
| Stride V5-PR   | Rechargeable | B817PHO  | C2       | 050-6828-XX |
| Stride V3-PR  | Rechargeable | B816PHO  | C2       | 050-6827-XX |

| Stride V-SP                                                                                      | Battery | HSP Code | Category | Part #      |
|--------------------------------------------------------------------------------------------------|---------|----------|----------|-------------|
| Stride V9-SP  | 13      | B865PHO  | C1       | 050-6871-XX |
| Stride V7-SP  | 13      | B864PHO  | C1       | 050-6870-XX |
| Stride V5-SP  | 13      | B863PHO  | C1       | 050-6869-XX |
| Stride V3-SP  | 13      | B862PHO  | FTC - C1 | 050-6868-XX |

| Stride V-UP                                                                                      | Battery | HSP Code | Category | Part #      |
|--------------------------------------------------------------------------------------------------|---------|----------|----------|-------------|
| Stride V9-UP  | 675     | B823PHO  | C1       | 050-6836-XX |
| Stride V7-UP  | 675     | B822PHO  | C1       | 050-6835-XX |
| Stride V5-UP  | 675     | B821PHO  | C1       | 050-6834-XX |
| Stride V3-UP  | 675     | B820PHO  | FTC - C1 | 050-6833-XX |

## Stride Vivante colour options



Colours available for all Vivante products, shown in Stride V-PR.  
Stride V-PR charging case is included in the above hearing instrument pricing.

 Wireless  
xx colour code

## Vivante accessories

| Accessory                                         | Part #        |
|---------------------------------------------------|---------------|
| Moxi V-R/RT charger                               | 075-5874-10   |
| Charger Combi BTE 2                               | 075-5884-10   |
| Charger Stride P R                                | 075-5843-10   |
| Power pack (compatible with Charger Combi BTE 2 ) | 071-5009      |
| TV Connector                                      | 076-5049-06   |
| Remote Control                                    | 076-0066-T9   |
| PartnerMic                                        | 076-5050-P810 |
| Remote Plus app                                   | -             |

Vivante hearing instruments are compatible with Roger™ devices.  
Please contact Phonak directly to place orders and for any Roger related inquiries.

Vivante products compatible with  
**roger**



Moxi V-R/RT charger



Charger Combi BTE 2



Charger Stride P R



Power pack



TV Connector



Remote Control



PartnerMic



Remote Plus app\*

The Remote Plus\* app is available on the App Store® and on Google Play. The app serves as a remote control and allows clients to submit in the moment ratings about their listening experience. No streamer required.



Accessories not shown at actual size.

\* For the use of the Remote Plus app, Unitron hearing aids with Bluetooth® connectivity are required. The Remote Plus app works on Apple smartphones with iOS 12 or newer and Android smartphones with version 7 or newer. App Store badge is a trademark of Apple Inc., registered in the U.S. and other countries. Google Play and the Google Play logo are trademarks of Google LLC.



## Vivante Feature Summary



| Tech level                         | Level 9<br>premium                                                                                                                                                                                                                                                                            | Level 7<br>advanced                                                                                                                                                                                               | Level 5<br>standard                                                                                                                                            | Level 3<br>essential                                                                                                                         | Level 1<br>lower essential <sup>^</sup>                            |
|------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|
| Environmental classification       | <b>8 listening environments</b><br>Conversation in loud noise<br>Conversation in a crowd<br>Conversation in a small group<br>Music<br>Noise<br>Quiet<br>Conversation in quiet<br>Conversation in noise<br>2 streaming environments<br>Media speech<br>Media music                             | <b>6 listening environments</b><br>Conversation in a small group<br>Music<br>Noise<br>Quiet<br>Conversation in quiet<br>Conversation in noise<br>2 streaming environments<br>Media speech<br>Media music          | <b>4 listening environments</b><br>Noise<br>Quiet<br>Conversation in quiet<br>Conversation in noise<br>2 streaming environments<br>Media speech<br>Media music | <b>2 listening environments</b><br>Conversation in quiet<br>Conversation in noise<br>2 streaming environments<br>Media speech<br>Media music | AutoMic<br>2 streaming environments<br>Media speech<br>Media music |
| Sound optimisation and performance | HyperFocus (automatic and manual program)<br>Conversation in loud noise (automatic and manual program)<br>360 conversation in car (manual program)<br>AutoFocus 360<br>Dynamic noise reduction<br>Soft speech lift<br>Pinna Effect 2<br>Pinna Effect<br>Speech enhancement<br>Noise reduction | HyperFocus (manual program)<br>Conversation in loud noise (manual program)<br>AutoFocus<br>Dynamic noise reduction<br>Soft speech lift<br>Pinna Effect 2<br>Pinna Effect<br>Speech enhancement<br>Noise reduction | Soft speech lift<br>Pinna Effect 2<br>Pinna Effect<br>Speech enhancement<br>Noise reduction                                                                    | Pinna Effect<br>Speech enhancement<br>Noise reduction                                                                                        | Pinna Effect<br>Speech enhancement<br>Noise reduction              |
| Hardware features                  | Made For All direct connectivity<br>Rechargeable*<br>Telecoil*<br>Tap control*                                                                                                                                                                                                                | Made For All direct connectivity<br>Rechargeable*<br>Telecoil*<br>Tap control*                                                                                                                                    | Made For All direct connectivity<br>Rechargeable*<br>Telecoil*<br>Tap control*                                                                                 | Made For All direct connectivity<br>Rechargeable*<br>Telecoil*<br>Tap control*                                                               | Made For All direct connectivity<br>Rechargeable*                  |
| Fine-tuning channels               | 20                                                                                                                                                                                                                                                                                            | 20                                                                                                                                                                                                                | 16                                                                                                                                                             | 12                                                                                                                                           | 12                                                                 |

## Compelling technology in all levels

### Sound stabilisation

AntiShock 2  
Wind control  
Feedback manager  
Natural Sound Balance

### Ease and convenience

Remote Plus app  
TV Connector  
Remote Control  
PartnerMic

RogerDirect

DuoLink  
Binaural Phone\*

### Microphone options

Adaptive directional  
Fixed directional  
Fixed wide directional  
Omni directional

### Fitting

Automatic Adaptation Manager  
Frequency compression 2  
Tinnitus masker  
Manual programs  
IntelliVent

### Experience Tech Tools

FLEX:TRIAL  
First Fit  
Log It All  
Ratings  
Coach  
Remote Adjust  
FLEX:UPGRADE  
Success Check

### Personalisation

Clarity and comfort buttons\*\*  
Optional app programs\*\*  
Equaliser

\* Compatibility may be limited by product style.

\*\* Not available for lower essential level products.

<sup>^</sup> Only Moxi V-R and Moxi V-312 are available at Level 1 - lower essential technology level.

## Moxi Blu family



Moxi B-RT Moxi B-312 Moxi B-R

### Blu RIC hearing instruments

| Moxi B-R                                                                                    | Battery      | HSP Code | Category | Part #      |
|---------------------------------------------------------------------------------------------|--------------|----------|----------|-------------|
| Moxi B9-R  | Rechargeable | B727PHO  | C2       | 050-6410-XX |
| Moxi B7-R  | Rechargeable | B726PHO  | C2       | 050-6409-XX |
| Moxi B5-R  | Rechargeable | B725PHO  | C2       | 050-6408-XX |
| Moxi B3-R  | Rechargeable | B724PHO  | C2       | 050-6407-XX |

| Moxi B-RT                                                                                     | Battery      | HSP Code | Category | Part #      |
|-----------------------------------------------------------------------------------------------|--------------|----------|----------|-------------|
| Moxi B9-RT   | Rechargeable | B731PHO  | C2       | 050-6416-XX |
| Moxi B7-RT   | Rechargeable | B730PHO  | C2       | 050-6415-XX |
| Moxi B5-RT   | Rechargeable | B729PHO  | C2       | 050-6414-XX |
| Moxi B3-RT  | Rechargeable | B728PHO  | C2       | 050-6413-XX |

| Moxi B-312                                                                                       | Battery | HSP Code | Category | Part #      |
|--------------------------------------------------------------------------------------------------|---------|----------|----------|-------------|
| Moxi B9-312   | 312     | B735PHO  | C2       | 050-6404-XX |
| Moxi B7-312   | 312     | B734PHO  | C2       | 050-6403-XX |
| Moxi B5-312   | 312     | B733PHO  | C2       | 050-6402-XX |
| Moxi B3-312   | 312     | B732PHO  | C2       | 050-6401-XX |
| Moxi B1-312*  | 312     | B774PHO  | C2       | 050-6461-XX |

## Moxi Blu colour options



Sand (R8)\*



Amber (P2)\*



Espresso (P4)



Platinum (P6)\*



Obsidian (P7)\*



Charcoal (P8)

Colours available for Blu products, shown in Moxi Blu R. Moxi Blu R shown at actual size.  
Moxi B-RT and Moxi B-R charging cases are included in the above hearing instrument pricing.

 Wireless  
xx colour code  
\* Available only in 4 colours

## Stride Blu family



Stride B-UP    Stride B-PR

### Blu BTE hearing instruments

| Stride B-PR                                                                                    | Battery      | HSP Code | Category | Part #      |
|------------------------------------------------------------------------------------------------|--------------|----------|----------|-------------|
| Stride B9-PR  | Rechargeable | B744PHO  | C2       | 050-6439-XX |
| Stride B7-PR  | Rechargeable | B743PHO  | C2       | 050-6438-XX |
| Stride B5-PR  | Rechargeable | B742PHO  | C2       | 050-6437-XX |
| Stride B3-PR  | Rechargeable | B741PHO  | C2       | 050-6436-XX |

| Stride B-UP                                                                                    | Battery | HSP Code | Category | Part #      |
|------------------------------------------------------------------------------------------------|---------|----------|----------|-------------|
| Stride B9-UP  | 675     | B748PHO  | C1       | 050-6444-XX |
| Stride B7-UP  | 675     | B747PHO  | C1       | 050-6443-XX |
| Stride B5-UP  | 675     | B746PHO  | C1       | 050-6442-XX |
| Stride B3-UP  | 675     | B745PHO  | FTC - C1 | 050-6441-XX |

## Stride Blu colour options



Platinum (P6)



Pewter (P7)



Charcoal (P8)



Sand (R8)



Amber (P2)



Espresso (P4)

Colours available for all Blu products, shown in Stride B-PR.  
Stride B-PR charging case is included in the above hearing instrument pricing.

 Wireless  
xx colour code

# Insera Blu family



## Blu ITE custom products

| Inera B-312  | Battery | HSP code | Category | Part #      |
|--------------|---------|----------|----------|-------------|
| Inera B9-312 | 312     | C339PHO  | C3       | 063-6315-01 |
| Inera B7-312 | 312     | C338PHO  | C3       | 063-6312-01 |
| Inera B5-312 | 312     | C337PHO  | C3       | 063-6309-01 |
| Inera B3-312 | 312     | C336PHO  | FTC-C3   | 063-6306-01 |

| Inera B-10 NW O  | Battery | HSP code | Category | Part #      |
|------------------|---------|----------|----------|-------------|
| Inera B9-10 NW O | 10      | C347PHO  | C3       | 063-6313-01 |
| Inera B7-10 NW O | 10      | C346PHO  | C3       | 063-6310-01 |
| Inera B5-10 NW O | 10      | C345PHO  | C3       | 063-6307-01 |
| Inera B3-10 NW O | 10      | C344PHO  | C3       | 063-6304-01 |

| Inera B-312 NW O  | Battery | HSP code | Category | Part #      |
|-------------------|---------|----------|----------|-------------|
| Inera B9-312 NW O | 312     | C343PHO  | C3       | 063-6314-01 |
| Inera B7-312 NW O | 312     | C342PHO  | C3       | 063-6311-01 |
| Inera B5-312 NW O | 312     | C341PHO  | C3       | 063-6308-01 |
| Inera B3-312 NW O | 312     | C340PHO  | FTC-C3   | 063-6305-01 |

## Inera Blu colour options



## Blu accessories

| Accessory                                                   | Part #        |
|-------------------------------------------------------------|---------------|
| Charger Moxi R 3                                            | 075-5879-10   |
| Charger Combi BTE 2                                         | 075-5884-10   |
| Power pack (compatible with Moxi R 3 & Charger Combi BTE 2) | 071-5009      |
| Charger Stride P R                                          | 075-5843-10   |
| TV Connector                                                | 076-5049-06   |
| Remote Control                                              | 076-0066-T9   |
| PartnerMic                                                  | 076-5050-P810 |
| IIC Remote                                                  | 054-1005      |
| Remote Plus app                                             | -             |

Blu hearing instruments are compatible with Roger™ devices.  
Please contact Phonak directly to place orders and for any Roger related inquiries.

Blu products compatible with  
**roger**



TV Connector



Charger Moxi R 3



Power pack



Charger Combi BTE 2



Charger Stride P R



Remote Control



PartnerMic



IIC remote



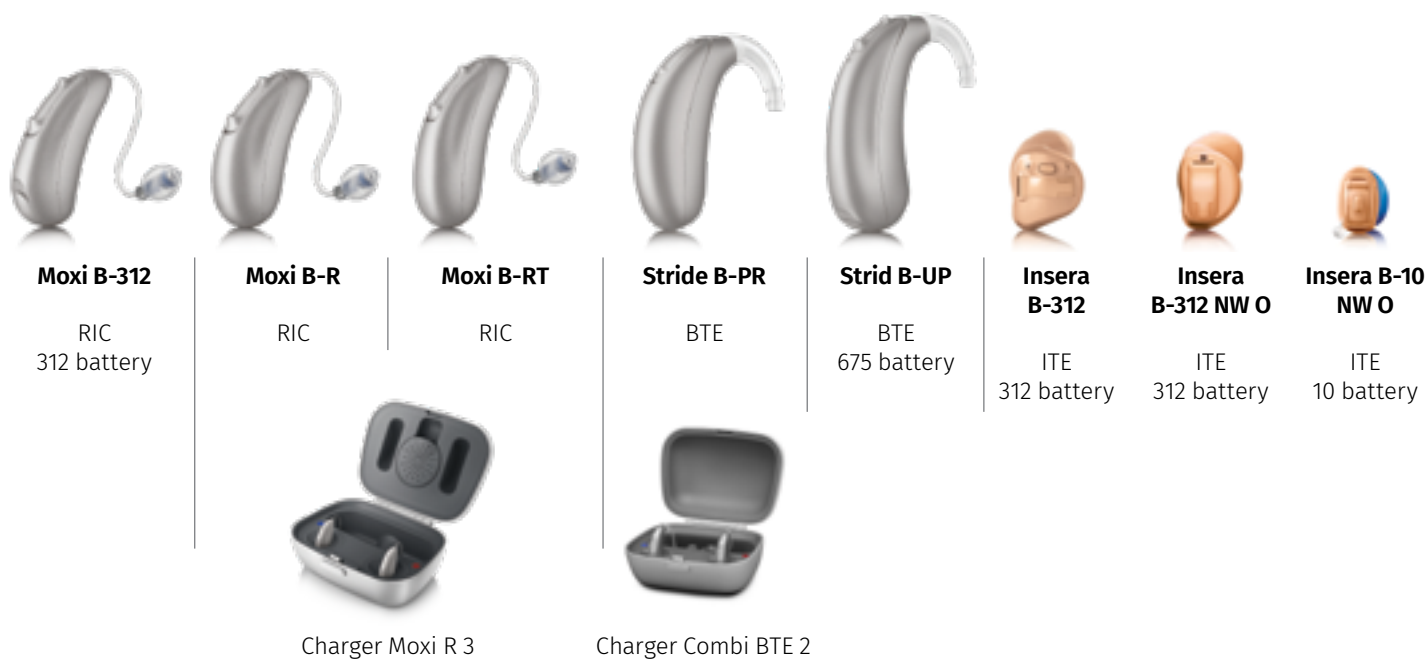
Remote Plus app\*

The Remote Plus\* app is available on the App Store® and on Google Play. The app serves as a remote control and allows clients to submit in the moment ratings about their listening experience. No streamer required.

Accessories not shown at actual size.

\*For the use of the Remote Plus app, Unitron hearing aids with Bluetooth® connectivity are required. The Remote Plus app works on Apple smartphones with iOS 12 or newer and Android smartphones with version 7 or newer. App Store badge is a trademark of Apple Inc., registered in the U.S. and other countries. Google Play and the Google Play logo are trademarks of Google LLC.

## BLU FEATURE SUMMARY



Remote Plus app\*

The Remote Plus\* app is available on the App Store® and on Google Play. The app serves as a remote control and allows clients to submit in the moment ratings about their listening experience. No streamer required.

Blu products compatible with

**roger**

Hearing instruments not shown at actual size.

\*For the use of the Remote Plus app, Unitron hearing aids with Bluetooth® connectivity are required. The Remote Plus app works on Apple smartphones with iOS 12 or newer and Android smartphones with version 7 or newer. App Store badge is a trademark of Apple Inc., registered in the U.S. and other countries. Google Play and the Google Play logo are trademarks of Google LLC.

| Tech level                         | Blu 9 - premium                                                                                                                                                                                                              | Blu 7 - advanced                                                                                                                                                                                                    | Blu 5 - standard                                                                                                                                                                  | Blu 3 - essential                                                                                                                       | Level 1 - lower essential <sup>^</sup>                                               |
|------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
| Outcome                            | Helps improve listening in all types of environments with additional emphasis on speech to know where it's coming from in crowds and background noise.                                                                       | Helps improve listening in environments with background noise when speech is coming from the front and sides.                                                                                                       | Capable of handling simple listening environments to help you to know where sounds are coming from in quiet environments.                                                         | Capable of handling simple listening environments.                                                                                      | Basic performance with up to four manual programs.                                   |
| Environmental classification       | 7 listening environments<br>Noise<br>Conversation in noise<br>Music<br>Quiet<br>Conversation in a small group<br>Conversation in a crowd<br>Conversation in quiet<br>2 streaming environments<br>Media speech<br>Media music | 6 listening environments<br>Conversation in noise<br>Music<br>Quiet<br>Conversation in a small group<br>Conversation in a crowd<br>Conversation in quiet<br>2 streaming environments<br>Media speech<br>Media music | 4 listening environments<br>Quiet<br>Conversation in a small group<br>Conversation in a crowd<br>Conversation in quiet<br>2 streaming environments<br>Media speech<br>Media music | 2 listening environments<br>Conversation in a crowd<br>Conversation in quiet<br>2 streaming environments<br>Media speech<br>Media music | AutoMic listening program<br>2 streaming environments<br>Media speech<br>Media music |
| Sound optimisation and performance | AutoFocus 360<br>Dynamic noise reduction<br>Soft speech lift<br>Spatial Awareness<br>Pinna Effect<br>Speech enhancement<br>Noise reduction                                                                                   | AutoFocus<br>Dynamic noise reduction<br>Soft speech lift<br>Spatial Awareness<br>Pinna Effect<br>Speech enhancement<br>Noise reduction                                                                              | Soft speech lift<br>Spatial Awareness<br>Pinna Effect<br>Speech enhancement<br>Noise reduction                                                                                    | Pinna Effect<br>Speech enhancement<br>Noise reduction                                                                                   | Pinna Effect<br>Speech enhancement<br>Noise reduction                                |
| Hardware features                  | Tap control*<br>Made For All direct connectivity*<br>Rechargeable*<br>Telecoil*                                                                                                                                              | Tap control*<br>Made For All direct connectivity*<br>Rechargeable*<br>Telecoil*                                                                                                                                     | Tap control*<br>Made For All direct connectivity*<br>Rechargeable*<br>Telecoil*                                                                                                   | Tap control*<br>Made For All direct connectivity*<br>Rechargeable*<br>Telecoil*                                                         | Tap control*<br>Made For All direct connectivity*<br>Rechargeable*<br>Telecoil*      |
| Fine-tuning channels               | 20                                                                                                                                                                                                                           | 20                                                                                                                                                                                                                  | 16                                                                                                                                                                                | 12                                                                                                                                      | 12                                                                                   |

## Available in all technology levels

### Ease and convenience

Remote Plus app\*  
TV Connector\*  
Remote Control\*  
PartnerMic\*  
RogerDirect\*  
DuoLink\*  
Binaural Phone\*

### Sound stabilisation

AntiShock 2  
Wind control  
Feedback manager  
Natural Sound Balance

### Microphone options

Adaptive directional\*  
Fixed directional\*  
Fixed wide directional\*  
Omni directional

### Fitting

Unique first fit approach  
Automatic Adaptation Manager  
Frequency compression 2  
Tinnitus masker  
Manual programs  
IntelliVent  
Ultra power pre-sets\*

### Experience innovations

#### Performance tracking

FLEX:TRIAL\*  
Log It All  
Ratings\*

#### Continuous Care

Coach\*  
Remote Adjust\*  
FLEX:UPGRADE

### Personalisation

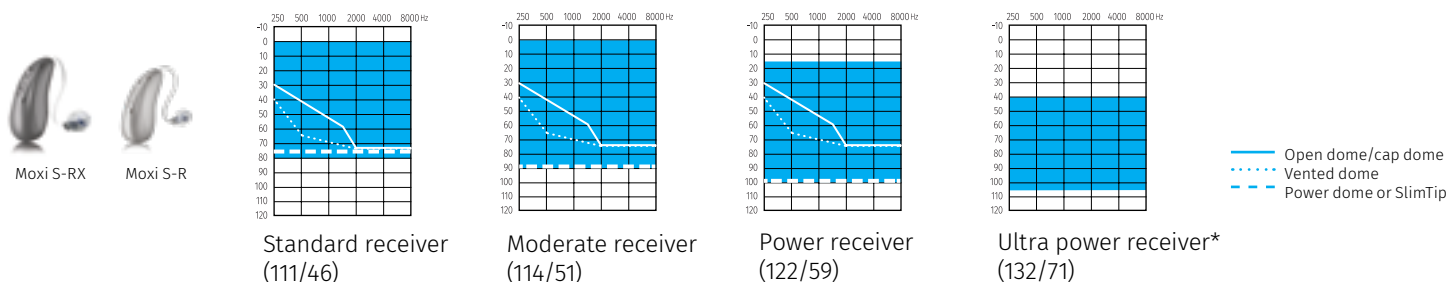
Equaliser\*  
Clarity and comfort buttons\*  
Optional app programs\*

<sup>^</sup> Only Moxi B-312 is available at level 1  
\* Compatibility may be limited by product style.

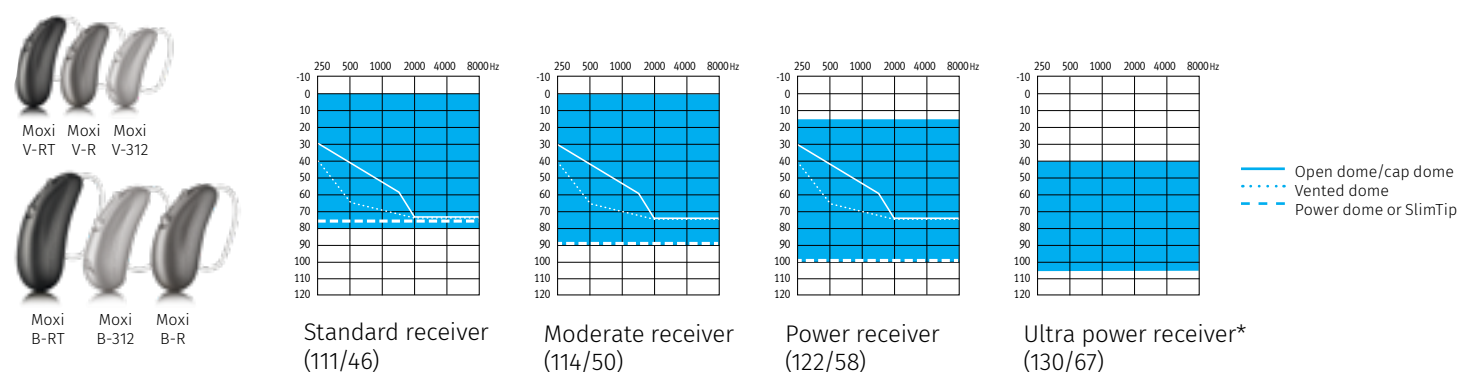
# Fitting ranges

RIC products (Smile, Vivante & Blu platform only)

## Moxi (Smile)

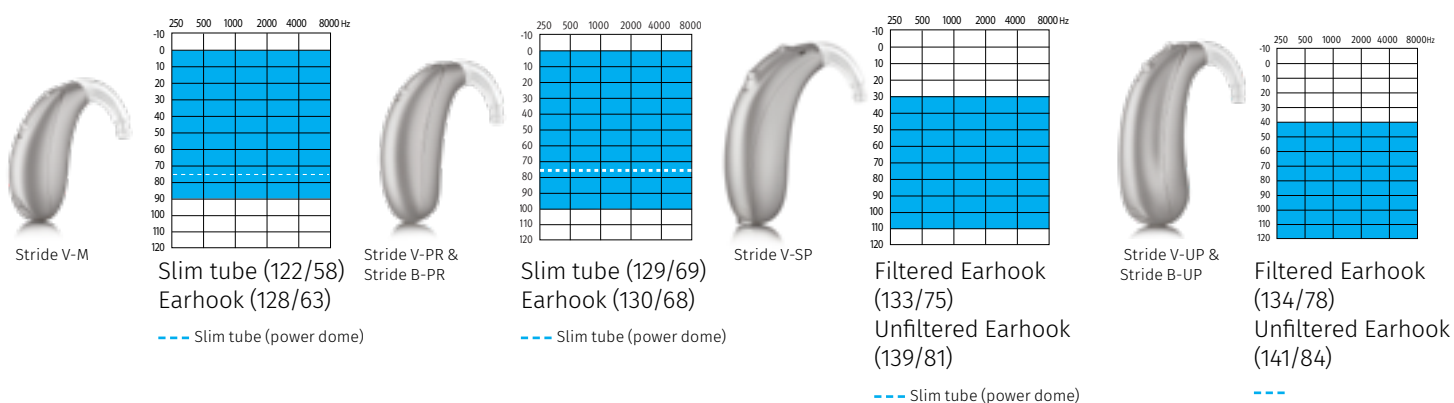


## Moxi



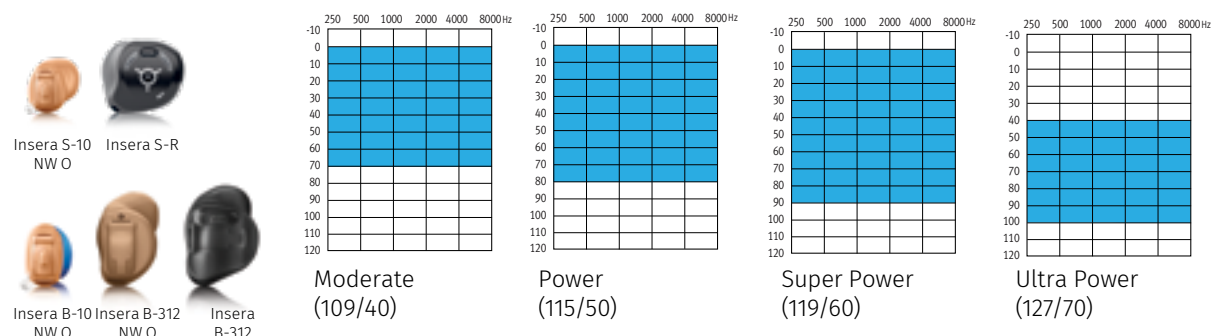
BTE products (Vivante and Blu platform only)

## Stride



ITE products (Smile and Blu platform only)

## Insera



Insera S-R and Insera B-312 are available in all 4 powers (M, P, SP & UP).  
Insera S-10 NW O, Insera B-312 NW O and Insera B-10 NW O are available in 3 powers (M, P & SP).

# FLEX™

Open platform demonstration instruments



## FLEX:TRIAL™

### Smile

|           | Part #      | Colour   |
|-----------|-------------|----------|
| Moxi S-RX | 050-6928-P6 | Platinum |
| Moxi S-R  | 050-6915-P6 | Platinum |

### Vivante

|             | Part #      | Colour   |
|-------------|-------------|----------|
| Moxi V-R    | 050-6515-P6 | Platinum |
| Moxi V-RT   | 050-6522-P6 | Platinum |
| Moxi V-312  | 050-6825-P6 | Platinum |
| Stride V-M  | 050-6865-P6 | Platinum |
| Stride V-PR | 050-6831-P6 | Platinum |
| Stride V-SP | 050-6872-P6 | Platinum |
| Stride V-UP | 050-6837-P6 | Platinum |

### Blu

|             | Part #      | Colour |
|-------------|-------------|--------|
| Moxi B-R    | 050-6411-P7 | Pewter |
| Moxi B-RT   | 050-6417-P7 | Pewter |
| Moxi B-312  | 050-6405-P7 | Pewter |
| Stride B-PR | 050-6440-P7 | Pewter |
| Stride B-UP | 050-6445-P7 | Pewter |

Complimentary charger with every rechargeable FLEX:TRIAL device order

# FLEX:UPGRADE™

FLEX:UPGRADE empowers you and your clients to easily upgrade their hearing solution to a higher technology level as needs evolve. There's no need to purchase new hearing instruments, and clients only pay the difference between their new and current technology levels.



## Keep clients coming back

How do you address client needs and concerns today, while extending your relationship and care well into the future? FLEX:UPGRADE can help you overcome clients' initial cost sensitivities by starting them with a technology level they feel is comfortable and affordable. As they experience the benefits of improved hearing and their needs evolve, you can offer them a free trial of a higher technology level at any time.

### **A continuous care feature that ensures clients always get the most from their hearing experience, way beyond their first fit:**

- Upgradeable technology made possible by Unitron's open platform
- A unique offering only from Unitron
- No need to swap hearing instruments; upgrade is performed in TrueFit fitting software
- Clients have the opportunity to try a higher technology level with no obligation or upfront cost



### **You experience ...**

- New possibilities for incremental revenue
- Increased closing rate thanks to a "safety net" offering
- A compelling differentiator for your clinic



### **Clients experience ...**

- Reassurance they can start with an affordable technology level and increase at a later date
- Peace of mind that their future needs can be met if their hearing changes significantly
- The opportunity to leverage third party insurance to pay for hearing instruments at the base technology level while they pay for an upgrade to their desired level

# RIC & BTE ear moulds and domes

## SDS 6.0 (Smile)



**cShell**  
(standard, moderate, power and ultra power receivers)



**SlimTip**  
(standard, moderate and power receivers)



**EasyGuard dome**  
(open, vented and power receivers)



**Cap dome**  
(standard, moderate and power receivers)



**Open dome**  
(standard, moderate and power receivers)



**Vented dome**  
(standard, moderate and power receivers)



**Power dome**  
(standard, moderate and power receivers)

## SDS 5.0 and 4.0 (Vivante, Blu, Discover Next & Discover)



**cShell**  
(standard, moderate, power and ultra power receivers)



**SlimTip**  
(standard, moderate and power receivers)



**EasyGuard Vented dome**  
(standard, moderate and power receivers)



**Cap dome**  
(standard, moderate and power receivers)



**Open dome**  
(standard, moderate and power receivers)



**Vented dome**  
(standard, moderate and power receivers)



**Power dome**  
(standard, moderate and power receivers)

## Ear moulds (BTEs only)



**Semi-skeleton**



**Full shell**



**Half shell**



**Canal lock**



**Canal**

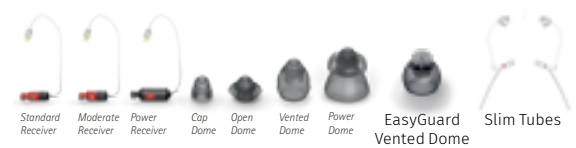


**Hollow sleeve**



**Solid sleeve**

# General parts



## Receivers, Domes & Coupling

Complimentary coupling with Smile, Vivante and Blu orders

|                             | Part #   | Pack Qty |
|-----------------------------|----------|----------|
| RIC Fit'nGo Kit 6.0 Unitron | 054-6072 |          |
| RIC Fit'nGo Kit 5.0 Unitron | 054-1236 |          |

### EasyGuard Domes

|        |          |   |
|--------|----------|---|
| Vented |          |   |
| S      | 054-1255 | 8 |
| M      | 054-1256 | 8 |
| L      | 054-1257 | 8 |
| Open   |          |   |
| S      | 054-1258 | 8 |
| M      | 054-1259 | 8 |
| L      | 054-1260 | 8 |
| Power  |          |   |
| S      | 054-1261 | 8 |
| S/M    | 054-1262 | 8 |
| M      | 054-1263 | 8 |
| M/L    | 054-1264 | 8 |
| L      | 054-1265 | 8 |

### Domes

|              |          |    |
|--------------|----------|----|
| Open Domes   |          |    |
| S            | 054-0785 | 10 |
| M            | 054-0786 | 10 |
| L            | 054-0787 | 10 |
| Vented Domes |          |    |
| S            | 054-0809 | 10 |
| M            | 054-0810 | 10 |
| L            | 054-0811 | 10 |
| Power Domes  |          |    |
| S            | 054-0820 | 10 |
| M            | 054-0821 | 10 |
| L            | 054-0822 | 10 |
| Cap Domes    |          |    |
| One size     | 054-0788 | 10 |

## Receivers

### Standard 6.0 Receivers

|          |                     |   |
|----------|---------------------|---|
| 00 L / R | 054-1190 / 054-1191 | 1 |
| 0 L / R  | 054-1192 / 054-1193 | 1 |
| 1 L / R  | 054-1194 / 054-1195 | 1 |
| 2 L / R  | 054-1196 / 054-1197 | 1 |
| 3 L / R  | 054-1198 / 054-1199 | 1 |

### Moderate 6.0 Receivers

|          |                     |   |
|----------|---------------------|---|
| 00 L / R | 054-1081 / 054-1082 | 1 |
| 0 L / R  | 054-1083 / 054-1084 | 1 |
| 1 L / R  | 054-1085 / 054-1086 | 1 |
| 2 L / R  | 054-1087 / 054-1088 | 1 |
| 3 L / R  | 054-1090 / 054-1091 | 1 |

### Power 6.0 Receivers

|          |                     |   |
|----------|---------------------|---|
| 00 L / R | 054-1092 / 054-1093 | 1 |
| 0 L / R  | 054-1094 / 054-1095 | 1 |
| 1 L / R  | 054-1096 / 054-1097 | 1 |
| 2 L / R  | 054-1098 / 054-1099 | 1 |
| 3 L / R  | 054-1101 / 054-1102 | 1 |

### Standard 5.0 Receivers

|         |                     |   |
|---------|---------------------|---|
| 0 L / R | 054-1202 / 054-1203 | 1 |
| 1 L / R | 054-1204 / 054-1205 | 1 |
| 2 L / R | 054-1206 / 054-1207 | 1 |
| 3 L / R | 054-1208 / 054-1209 | 1 |

### Moderate 5.0 Receivers

|         |                     |   |
|---------|---------------------|---|
| 0 L / R | 054-1210 / 054-1211 | 1 |
| 1 L / R | 054-1212 / 054-1213 | 1 |
| 2 L / R | 054-1214 / 054-1215 | 1 |
| 3 L / R | 054-1216 / 054-1217 | 1 |

### Power 5.0 Receivers

|         |                     |   |
|---------|---------------------|---|
| 0 L / R | 054-1218 / 054-1219 | 1 |
| 1 L / R | 054-1220 / 054-1221 | 1 |
| 2 L / R | 054-1222 / 054-1223 | 1 |
| 3 L / R | 054-1224 / 054-1225 | 1 |

|                                                                   |              |    |
|-------------------------------------------------------------------|--------------|----|
| S Receiver Retention (compatible with 6.0, 5.0 and 4.0 Receivers) | 004-8596-001 | 10 |
| M Receiver Retention (compatible with 6.0, 5.0 and 4.0 Receivers) | 004-8597-001 | 10 |
| P Receiver Retention (compatible with 6.0, 5.0 and 4.0 Receivers) | 004-8623-001 | 10 |

## SDS 4.0 Slim Tube BTE accessories and coupling (Vivante, Blu, Discover Next & Discover platforms)

Complimentary coupling with Vivante and Blu orders

| Slim Tubes                | Part #              | Pack Qty |
|---------------------------|---------------------|----------|
| Slim Tube Fit'nGo Kit 4.0 | 054-5927            |          |
| 00 L / R Slim Tube        | 054-0884 / 054-0885 | 5        |
| 0 L / R Slim Tube         | 054-0794 / 054-0795 | 5        |
| 1 L / R Slim Tube         | 054-0796 / 054-0798 | 5        |
| 2 L / R Slim Tube         | 054-0799 / 054-0823 | 5        |
| 3 L / R Slim Tube         | 054-0824 / 054-0825 | 5        |

Not returnable for credit or exchange

# Cleaning portfolio

| Cleaning range               | Description                                                                                                                                                                                           |                                                                                    | Part #           |
|------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------|
| PerfectDry Lux               | Designed for the maintenance and storage of all kinds of hearing aids. Its modern and sleek design combined with the best technology makes it convenient to use and can dehumidify in only 45 minutes |  | 098-5475-0012    |
| Cleaning Spray (30ml)        | This cleaning spray is used for the maintenance of hearing aids and earmoulds                                                                                                                         |  | 098-5476-00000G3 |
| Drying Capsules (x4)         | These drying capsules are used for dehumidifying hearing aids and earmoulds                                                                                                                           |  | 098-5477-00000G3 |
| Drying Kit (4 capsule+1 cup) | The drying kit is packaged in a case containing a cup and 4 desiccant capsules. Duration of each capsule: approx. 1 month                                                                             |  | 098-5478-00000G3 |
| Easy Line Hygienic Bag       | Easy Line branded storage bag                                                                                                                                                                         |  | 098-5479         |
| Air Blower                   | Air blower tool can be used to remove any moisture from the hearing aid earmould, tubing and vents                                                                                                    |  | 098-5480         |

# Consumables

| Tools                                                   | Part #      | Pack Qty |
|---------------------------------------------------------|-------------|----------|
| Stethoclip (BTE Grey)                                   | 021-0306    |          |
| Stethoclip (ITE attachment - Beige)                     | 021-0447    |          |
| Heine Otoscope (mini 3000)                              | 054-0286    |          |
| Heine Otoscope Replacment Bulb                          | 026-5647    |          |
| Heine Otoscope Tips (2.5mm)                             | 019-0223    | 50       |
| Heine Otoscope Tips (4.0mm)                             | 019-0224    | 50       |
| Heine Ear Light                                         | 026-1150    |          |
| Heine Ear Light Replacment Bulb                         | 026-5649    |          |
| Pin Removal Tool                                        | 002-0404-1  | 10       |
| Receiver handling tool for SlimTips                     | 026-1620    |          |
| Measurement tool for receiver length                    | 026-0697    |          |
| Slim Tip Removal Tool 3.0                               | 054-0402    |          |
| Receiver handling tool for sleeve moulds                | 026-0402    |          |
| Removal Lines                                           | 004-2818-21 |          |
| Magnet Reed Switch Activator Kit                        | 065-5117    |          |
| Cleaning Pins                                           | 054-0344    | 25       |
| Ear moulds                                              | Part #      | Pack Qty |
| Ear mould                                               | 062-0001-01 |          |
| Ear mould Silicone                                      | 062-0018-01 |          |
| SlimTip 6.0 Acrylic                                     | 062-0063-01 |          |
| SlimTip 6.0 Silicone                                    | 062-0064-01 |          |
| cShell 6.0 Acrylic                                      | 062-0056-01 |          |
| SlimTip 4.0 Acrylic                                     | 062-0006-01 |          |
| cShell 4.0 Acrylic                                      | 062-0008-01 |          |
| SlimTip 4.0 Silicone                                    | 062-0007-01 |          |
| Slim Tip 3.0 Acrylic                                    | 062-0012-01 |          |
| cShell 3.0 Acrylic                                      | 062-0014-01 |          |
| Slim Tip 3.0 Silicone                                   | 062-0017-01 |          |
| Tubing                                                  | Part #      | Pack Qty |
| Sound tube, 13 medium tube                              | 004-8227-21 | 25       |
| Sound tube, 13 thick wall tube                          | 004-8228-21 | 25       |
| Sound tube, 13 dry wall tube                            | 004-8229-21 | 10       |
| Sound tube, 13 dry thick wall tube                      | 005-5134    | 50       |
| TRS-13 Clear Thick w/Tube Lock                          | 021-5277    | 25       |
| TRS-13 Clear Thick Dri Tube w/Tube Lock                 | 004-6376    | 10       |
| Ear impression essentials                               | Part #      | Pack Qty |
| Impression Syringe                                      | 026-5654    |          |
| Otoform - Impression Material with Hardener (750 grams) | 095-0003    |          |
| Otoform - A+B Two Component Impression Material         | 095-0005    |          |
| Kot-N-Blox - Cotton Impression Stops - Medium (White)   | 095-5026    | 50       |
| Kot-N-Blox - Cotton Impression Stops - Small (Blue)     | 095-5025    | 50       |
| Impression boxes                                        | 017-5253    | 50       |

\* GST will be added to invoice  
Not returnable for credit or exchange

# Replacement parts

## Tone hooks

|                                                         | Part #       | Pack Qty |
|---------------------------------------------------------|--------------|----------|
| Hook HE 11 680 (Vivante, Blu, Discover Next & Discover) | 042-0098-131 | 10       |
| Hook HE 11 (Vivante, Blu, Discover Next & Discover)     | 004-1667-131 | 10       |
| Unfiltered Tone Hook HE 10 (Tempus)                     | 004-1471-001 | 10       |
| Filtered Tone Hook HE 10 680 (Tempus)                   | 004-8028-001 | 10       |
| Filtered Mini Tone Hook HE 10 680 (Tempus)              | 004-8041-001 | 10       |
| Unfiltered Mini Tone Hook HE 10 (Tempus)                | 004-1472-001 | 10       |
| Filtered Tone Hook HE 7 680 (T Max)                     | 004-1207-001 | 10       |

## Microphone protection

|                                          | Part #       | Pack Qty |
|------------------------------------------|--------------|----------|
| Kit mic prot left-right ITE-R pink       | 054-6068-26  | 100      |
| Kit mic prot left-right ITE-R slate gray | 054-6068-6B  | 100      |
| Kit removal tool mic prot ITE-R          | 054-6069     | 5        |
| MicGuard (IIC only)                      | 054-0082-13  | 8        |
| Max BTE (Beige)                          | 004-6305-011 | 10       |
| Max BTE (Grey)                           | 004-6305-051 | 10       |
| Removal Tool                             | 004-0401-001 | 10       |

## Battery doors - RIC and BTE

|                                     | Part #       | Pack Qty |
|-------------------------------------|--------------|----------|
| <b>Blu</b>                          |              |          |
| Moxi B 312                          | 004-7784-XX1 | 10       |
| Stride B-UP                         | 042-7039-XX1 | 10       |
| <b>Discover Next &amp; Discover</b> |              |          |
| DX Moxi Fit & D Moxi Fit            | 004-7506-XX1 | 10       |
| DX Stride M                         | 004-7722-XX1 | 10       |

## Battery doors - custom

|                                     | Part #       | Pack Qty |
|-------------------------------------|--------------|----------|
| <b>Insera</b>                       |              |          |
| Insera 312 - left                   | 004-4132-XX1 | 10       |
| Insera 312 - right                  | 004-4133-XX1 | 10       |
| Insera 13 - left                    | 004-4134-XX1 | 10       |
| Insera 13 - right                   | 004-4135-XX1 | 10       |
| Custom size 10, Push Button - left  | 042-0093-XX1 | 10       |
| Custom size 10, Push Button - right | 042-0094-XX1 | 10       |
| Custom size 10 - left               | 004-2683-XX1 | 10       |
| Custom size 10 - right              | 004-2684-XX1 | 10       |

# Wax management

|                    | Part #   | Pack Qty |
|--------------------|----------|----------|
| CeruStop           | 098-0282 | 8        |
| Wax Brush (3 in 1) | 054-5071 | 10       |
| HF3 left           | 098-0293 |          |
| HF3 right          | 098-0292 |          |
| HF4 left           | 098-0374 |          |
| HF4 right          | 098-0373 |          |
| Wax springs        | 098-0552 | 10       |

# Hearing aid batteries

| PowerOne batteries                              | Part #                   | Pack Qty |
|-------------------------------------------------|--------------------------|----------|
| Power One Mercury Free 10 / 13 / 312 / 675      | 070 -0293 / 94 / 95 / 96 | 1 Carton |
| Power One customised label^ 10 / 312 / 13 / 675 | 070-0070 / 71 / 72 / 73  | 1 Carton |

One carton contains 300 cells. Batteries are not returnable for credit or exchange.  
^ Labels are made to order and will be supplied for customer to attach. Orders are placed at the end of each calendar month and take 7 business days to print.  
Supplied on clear background.

# Software

|                                                                                      | Part #   |
|--------------------------------------------------------------------------------------|----------|
| Unitron TrueFit™ fitting software (contact Unitron for software link)                |          |
| NOAH 4 (software compatible with Windows Vista, Windows 7, Windows 8 and Windows 10) | 058-5152 |
| NOAH 4 Software - Users License Pack                                                 | 058-5151 |

Once NOAH software has been installed and registered it cannot be returned for credit.

# Hardware

|                     | Part #   |
|---------------------|----------|
| Noahlink Wireless 2 | 058-0318 |
| HI-PRO™ 2 interface | 058-0110 |

\* GST will be added to invoice  
Not returnable for credit or exchange

# Programming cables

|                                                            | Part #      |
|------------------------------------------------------------|-------------|
| Programming cable 10 0.5m/R                                | 058-0338    |
| Programming cable 10 0.5m/L                                | 058-0339    |
| Programming cable 10 2.0m/R                                | 058-0340    |
| Programming cable 10 2.0m/L                                | 058-0341    |
| Programming cable 312 0.5m/R                               | 058-0330    |
| Programming cable 312 0.5m/L                               | 058-0331    |
| Programming cable 312 2.0m/R                               | 058-0332    |
| Programming cable 312 2.0m/L                               | 058-0333    |
| Programming cable 13 0.5m/R                                | 058-0334    |
| Programming cable 13 0.5m/L                                | 058-0335    |
| Programming cable 13 2.0m/R                                | 058-0336    |
| Programming cable 13 2.0m/L                                | 058-0337    |
| 4 Pin BTE/RIC Cable (BTE & Moxi styles) 50cm left or right | 058-0255    |
| Mini USB cable 1.3m                                        | 075-3004    |
| Hi-Pro Cable Connection (VPK-1)                            | 058-0023    |
| Universal Power Supply                                     | 075-0100-14 |

# Obsolete devices

| Hearing Instruments                         | Phase Out | End of Service Life |
|---------------------------------------------|-----------|---------------------|
| Moxi V-RS                                   | 28-Feb-26 | End Jan 2031        |
| Moxi RS Charger                             | 28-Feb-26 | End Jan 2031        |
| iCube II                                    | 31-Dec-25 | End Nov 2030        |
| CeruShield Disk                             | 31-Dec-25 | End Nov 2030        |
| SDS 4.0 receivers                           | 31-Dec-24 | End Nov 2030        |
| DX Stride M                                 | 29-Nov-24 | End Oct 2029        |
| DX Inera 10A OMNI                           | 26-May-24 | End Apr 2029        |
| DX Inera 312 OMNI                           | 26-May-24 | End Apr 2029        |
| DX Inera W 312 DIRECTIONAL                  | 26-May-24 | End Apr 2029        |
| DX Stride M                                 | 29-Nov-24 | End Oct 2029        |
| DX Moxi Fit                                 | 1-Jun-23  | End May 2028        |
| DX Moxi Move R                              | 1-Jun-23  | End May 2028        |
| DX Moxi Jump R T                            | 1-Jun-23  | End May 2028        |
| DX Stride P R                               | 1-Jun-23  | End May 2028        |
| DX Stride P R                               | 1-Jun-23  | End May 2028        |
| Tempus Inera 13 Directional                 | 23-Dec-22 | End Nov 2027        |
| Tempus Inera 312 Directional                | 23-Dec-22 | End Nov 2027        |
| Tempus Inera 10A Directional                | 23-Dec-22 | End Nov 2027        |
| Tempus Inera W 10A omni                     | 23-Dec-22 | End Nov 2027        |
| Tempus Inera 10A omni                       | 23-Dec-22 | End Nov 2027        |
| Tempus Max UP                               | 23-Dec-22 | End Nov 2027        |
| Remote Control 2                            | 23-Dec-22 | End Nov 2027        |
| uDirect 3                                   | 23-Dec-22 | End Nov 2027        |
| uTV 3                                       | 23-Dec-22 | End Nov 2027        |
| Tempus Stride P                             | 14-Oct-22 | End Sep 2027        |
| Tempus Stride M                             | 14-Oct-22 | End Sep 2027        |
| Stempus Stride P Dura                       | 14-Oct-22 | End Sep 2027        |
| Tempus Max SP                               | 14-Oct-22 | End Sep 2027        |
| Tempus Moxi Now                             | 31-Mar-22 | End Feb 2027        |
| Tempus Moxi Fit                             | 31-Mar-22 | End Feb 2027        |
| Shift                                       | 10-Jan-23 | End Dec 2028        |
| Discover Moxi Fit                           | 31-Mar-21 | End Feb 2026        |
| Discover Moxi Jump R                        | 31-Mar-21 | End Feb 2026        |
| Discover Moxi Jump RT                       | 31-Mar-21 | End Feb 2026        |
| Discover Stride P R                         | 31-Mar-21 | End Feb 2026        |
| uMic 2 (w/ mini USB splitter)               | 31-Dec-20 | End Nov 2026        |
| Tempus Moxi All                             | 31-Mar-20 | End Feb 2026        |
| Tempus Moxi Kiss                            | 31-Mar-20 | End Feb 2026        |
| Tempus Moxi Dura                            | 31-Mar-20 | End Feb 2026        |
| Tempus Stride M R                           | 31-Mar-20 | End Feb 2026        |
| uStream                                     | 31-Mar-20 | End Feb 2026        |
| uStream and uTV3 bundle                     | 31-Mar-20 | End Feb 2026        |
| Full rechargeable kit T Moxi Fit            | 31-Mar-20 | End Feb 2026        |
| Full rechargeable kit T Moxi All            | 31-Mar-20 | End Feb 2026        |
| Full rechargeable kit T Stride M            | 31-Mar-20 | End Feb 2026        |
| Charger/battery rechargeable kit T Moxi Fit | 31-Mar-20 | End Feb 2026        |
| Charger/battery rechargeable kit T Moxi All | 31-Mar-20 | End Feb 2026        |

# Policies and purchase conditions

## Price

The prices in this product catalogue are subject to change at the discretion of Unitron with or without notice to you. Hearing instruments are exempt from GST in Australia. The GST applicable for all other products are listed in the product catalogue. If GST is payable, it will be added to your Tax Invoice.

A Tax Invoice will be emailed to the designated account email address.

## Orders

**Any order not accompanied by a current order form may experience delays in processing.**

Orders can be ordered via eStore or emailed to [orders.au@unitron.com.au](mailto:orders.au@unitron.com.au) using a current Unitron order form.

Product order forms can be requested via the above email address, by calling 1800 212 313 or by visiting the [Unitron Australia website](#).

Unitron takes all reasonable endeavours to meet your requested time frame for the delivery of orders once the order form is processed. The delivery time may be impacted if you do not complete the mandatory fields on the order form including but not limited to the 'Required By' section. Unitron will endeavour to deliver your orders to you by the times stipulated below. Note, these times exclude transit time.

| Internal turn-around times*                                                                       |                           |                          |                                                                                               |
|---------------------------------------------------------------------------------------------------|---------------------------|--------------------------|-----------------------------------------------------------------------------------------------|
| Despatch (business days)                                                                          |                           |                          |                                                                                               |
| Order                                                                                             | Standard                  | VIP                      | Comments for customers                                                                        |
| <b>BTE/RIC</b><br>New orders (with no earmoulds)                                                  | 2                         | n/a                      | Standard turnaround times for orders received prior to 2pm EST on a business day^             |
| <b>Earmoulds and Custom Devices</b><br>New BTE/RIC orders with earmoulds<br>New orders<br>Remakes | 10*<br>10*<br>10*         | 2<br>2<br>2              | Turnaround times for orders received:<br><br>Standard:<br>Prior to 10am EST on a business day |
| <b>Repairs</b><br>Custom Devices<br>BTE/RIC                                                       | 5<br>5                    | 2<br>2                   | VIP:<br>Repairs Prior to 12pm EST on a business day                                           |
| <b>Other</b><br>HI consumables<br>Accessories<br>Batteries<br>Customer labelled batteries         | 2<br>2<br>2<br>on request | n/a<br>n/a<br>n/a<br>n/a | Standard stock items<br>Standard stock items<br>Standard stock items                          |

\*General observations. If these turnaround times cannot be met, you will be contacted by Unitron Customer Care

Unitron offers a 48hr express service for all repairs and new earmould and custom device orders (IIC orders and non-standard colours may require longer processing time). This service will carry a fee and must be requested at time of order (\$57.75 incl GST per order).

^If 'Required By' date is stipulated on your order form, your order will be dispatched to meet this date and as such, may not be released within the times stipulated in the table above.

## Warranty

### Hearing Instrument Warranty

Hearing instruments purchased from Unitron are supplied with a local 3 year manufacturers' warranty or 1 year international manufacturers' warranty, covering manufacturing and material defects, commencing on the date of the original Tax Invoice. This warranty does not cover damage caused by improper handling, wax or moisture damage. Repairs made by unauthorised parties are not covered and will void the warranty.

Receivers purchased with, and at the time of hearing instrument order come with a 3 year manufacturers' warranty. Receivers purchased singularly, outside of hearing instrument warranty come with a 1 year manufacturers' warranty.

An additional one year warranty (up to a maximum of 4 year warranty) is available to purchase within 90 days of the hearing instrument purchase for the charges indicated below.

[Free-To-Client: \\$89.50 per device \(plus GST\)](#)

[Top Up: \\$168 per device \(plus GST\)](#)

Ear moulds and any customised ear tips and / or shells on custom hearing instruments are supplied with a 90 day warranty, such that any ear mould / shell remakes with the same specifications, required within the first 3 months of invoice, will be made at no charge. Any remake that involves an alteration of the original order specification will incur a charge and is not covered by the warranty.

### Accessory Warranty

Remote Controls and Accessories are supplied with a 12 month limited manufacturers' warranty, covering manufacturing and material defects. Additional warranties are not available for accessories. \*Proof of purchase must be provided with claim.

Charging cases are supplied with a 3 year manufacturer's warranty.

## Loss and damage

Unitron hearing instruments can be supplied with a one-time only loss and damage coverage for 12 months from the date of original invoice for fees indicated below. No substitutions accepted. A 'Loss or Damage Claim Form' with attached Statutory Declaration, must be completed to claim a replacement and submitted to Unitron. One claim can be made per invoiced instrument that is damaged or lost within the first 12 months of the date of the original Tax Invoice. Subsequent loss or damage of the replacement instrument does not attract any coverage. The warranty duration of the originally supplied instrument is maintained (i.e. no new warranty is applied to the replacement device).

|                                                                     |        |
|---------------------------------------------------------------------|--------|
| <a href="#">Loss and damage replacement fee for Top-Up products</a> | 577.50 |
|---------------------------------------------------------------------|--------|

## Return for credit

**Free-to-Client hearing instruments** are accepted for exchange only within the 60 day exchange period from the date of invoice.

**Free-to-client hearing instruments are not accepted for credit.**

**All Top-Up hearing instruments** are accepted for return for credit within 90 days from the date of original invoice.

Batteries and Unitron Dry Aid Kits are not returnable for credit or exchange.

All products exchanged or returned must be returned to Unitron in their original, undamaged packaging and accompanied with a completed Credit Return Request Form. Damaged or unusable packaging may incur a fee.

## Payment terms

Payment terms are 30 days from the date of statement. Acceptable forms of payment include Direct Deposit (preferred), Visa and MasterCard.

## Delivery

All orders, including accessories, under \$150 will incur a \$15 (plus GST) shipping fee.

Where possible multiple daily orders to same location will be shipped together.

Bulk orders may take longer to arrive and, at our discretion, may incur a delivery charge which will be at your expense.

An authorised signatory must sign for the products upon delivery. The products will only be delivered to your registered business address.

## Service and repair charges

Cost and inclusions for repairs:

- (i) Clean & Check: Includes full clean, inside and out and a full check of the device performance. A clean and check charge is only applied if no fault is found with the devices.
- (ii) RIC & BTE repairs: Includes replacement of full electronic parts. An additional 12 months warranty is applied post repair.
- (iii) ITE Repairs: Includes repair or electronics. An additional 12 months warranty is applied post repair.
- (iv) ITE re-shell: Excludes repair of electronics. An additional 3 months remake warranty is applied post repair.

### Hearing instrument repairs

Within the hearing instrument warranty period

No charge

(unless the damage is caused by improper handling, wax or moisture)

Any unauthorised repairs made to the products will automatically void the warranty. A change in vent size, style, material, colour and/or customer damage to a remake order will be deemed a new order and applicable charges will apply. The GST payable will be added to the Tax Invoice.

Outside of the warranty period but less than 5 years old the following charges apply:

|                         |                     |
|-------------------------|---------------------|
| Clean and Check         | \$89.50 (incl GST)  |
| RIC/BTE/ITE repairs     | \$194.50 (incl GST) |
| ITE re-shell            | \$115.50 (incl GST) |
| ITE re-shell and repair | \$310 (incl GST)    |

### Remakes

|                                                               |                    |
|---------------------------------------------------------------|--------------------|
| Custom shells – under a 90 day warranty                       | No charge          |
| Custom shells – outside of warranty (classified as new order) | \$100 (incl GST)   |
| SlimTips – outside of warranty (classified as new order)      | \$37 (incl GST)    |
| Earmould re-tubing                                            | \$15.50 (incl GST) |

### Digital Wireless Accessories (DWA) repairs

|                                         |                     |
|-----------------------------------------|---------------------|
| Accessories (including remote controls) | \$194.50 (incl GST) |
| Battery replacements                    | \$52 (incl GST)     |

Please note:

- (a) All hearing instruments must be deemed serviceable or they will be considered Damaged Beyond Repair;
- (b) There is no guarantee that obsolete hearing instruments over 5 years old can be repaired, re-shelled or remade;
- (c) Repairs on custom instruments do not include custom shell; and
- (d) Replaced parts under any repair will receive 1 year warranty on those parts.

All repairs outside of warranty will automatically proceed without quoting and charged the fixed service price as selected on the Unitron Service form.

### **FLEX:TRIAL™ instruments**

All FLEX:TRIAL instruments include a 12 month warranty on the instrument and a complimentary clean and check available at anytime.

Please note:

- Every FLEX:TRIAL instrument receives a complimentary coupling option (receiver or tube/dome)
- No additional warranty available for purchase
- FLEX:TRIAL orders are dispatched within standard BTE shipping lead times
- No exchange or return for credit
- No loss and damage policy
- No repair service outside of warranty period
- Firmware update will be completed on FLEX:TRIAL instruments if necessary

### **FLEX:UPGRADE™ instruments**

FLEX:UPGRADE is available on all BTEs, RICs and custom products (excluding Tandem and Legacy instruments).

Please note:

- Upgraded instruments cannot be returned for credit
- Once confirmed, upgrades cannot be reversed
- An additional 12 month warranty will be applied to the device if an upgrade is confirmed more than 90 days and less than 3 years from the original invoice date

### **Sale of instruments**

Unitron is not open to the public. Any requests for purchase or repair from a consumer will be redirected to an authorised health care professional. The Customer commits that all end user Hearing Instrument purchasers can obtain an in-person fitting with pre-audiological and post-audiological services provided by your company, unless such in-person fitting is not required per the product's instructions for use.

### **Privacy**

By creating an account with Unitron you accept that Unitron will store your information. We recognise that your privacy and security are of the utmost importance and Unitron is committed to securing your personal information safely. If you have any questions/concerns about our [Privacy Policy](#) please contact us at [privacy@sonova.com](mailto:privacy@sonova.com).

Unitron is a hearing solution company that believes people should feel really good about the entire hearing care experience, start to finish. Our ingenious products, technologies, services and programs offer a level of personalisation you can't get anywhere else. Get ready to Love the experience.

1800 212 313  
[unitron.com/au](https://unitron.com/au)

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