



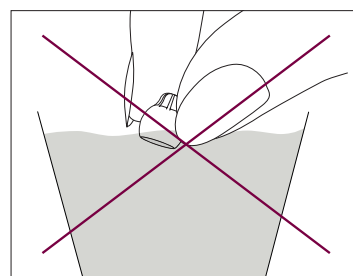
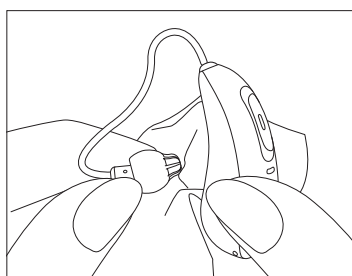
EasyGuard™ Cleaning and Troubleshooting Guide

Sonova's new EasyGuard domes, come with a sealed, sound transmitting membrane and are designed to protect the hearing aid receivers and tubing from wax.

EasyGuard domes DO NOT need to be removed to clean them, in fact it is unlikely that the CeruStop would need to be replaced therefore there is no need to take the dome off. With EasyGuard it is sufficient to clean it with a soft, dry cloth.

EasyGuard Care and Maintenance

- Clean it with a dry wipe/cloth **only**
- Dome stays attached to receiver
- Keep CeruStop in place
- **Do not** clean with water (esp. ultrasonic cleaner)
- **Do not** use a brush or anything harsh



Troubleshooting

The following steps should be used if a hearing aid is not producing the expected amount of sound/loudness. You might learn this through:

- Client report ie, they think the hearing aid is dead or weak
- Test box measurements
- Real ear measurements

1. Clean the EasyGuard by using a **DRY CLOTH ONLY**.
2. If the perception or measurement of reduced or no sound persists, remove EasyGuard and replace the CeruStop wax filter. Continue to troubleshoot the receiver by validating its performance in the HIT box and replace it if it fails to meet specifications. Send the hearing aid in for repair if the hearing aid does not reach peak performance with a new receiver, new CeruStop and new EasyGuard dome.
3. If EasyGuard is damaged, (e.g. if they are dry, brittle or torn) replace the dome.

DO NOT REUSE A REMOVED DOME! Once a dome is removed from the receiver, it must always be replaced with a new one because removal can stretch or weaken the dome and compromise its retention. Reusing a dome increases the risk of poor fit, feedback, reduced sound quality, or the dome coming off in the ear canal.