How in-the-moment Ratings can improve your overall hearing experience

Unitron
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Do you ever notice something different about your hearing?

A conversation might feel especially clear, or harder to follow than expected. These details can be helpful, but they're not always easy to remember weeks or months later at your next appointment with your hearing care provider.

Being able to capture and share those experiences as they happen gives your provider a clearer view of what you're hearing day to day. And you get helpful tips that can improve your listening right away.

In many areas of life, small adjustments add up. You learn what works best in different situations and make changes accordingly.

Hearing works the same way. When these experiences are captured and shared, they become useful feedback that helps refine your hearing experience over time.

A more targeted approach to hearing

Modern hearing technology from Unitron is designed to take into account the small details that affect how you hear across different situations.

With Ratings, a feature in the Remote Plus app, you can share details about your hearing

experience as it happens. Each rating captures details such as the listening environment and your hearing aid settings at the time.

This creates a record of how your listening experience in real-world situations which your hearing care provider can refer to at your next consultation.

Ratings also supports you in the moment. Based on the details of your rating, the app may offer suggestions to help improve your listening in that situation.

Insights from Ratings help build a picture of how you hear in different situations, helping your provider to fine-tune your settings.

How Ratings works in real time

When you notice something about your listening experience, you can easily submit a Rating in the Remote Plus app. This information is saved and can be reviewed with your hearing care provider at your next appointment, so you don't need to remember the details later.

With just a few taps, you can:

- Rate your listening experience in real time
- Capture your settings and listening environment
- Share details with your hearing care provider to review later

Because Ratings can be recorded in-the-moment, it provides a more accurate picture of your experience and can help guide adjustments as situations arise — not just at your next appointment.

For example, if conversations feel less clear in a car or another busy setting, submitting a Rating at that time helps capture what's happening so it can be reviewed and adjusted for similar environments.

Better insight, more informed care

Submitting Ratings creates a more continuous connection between you and your hearing care provider.

Instead of relying only on what you remember during an appointment, your provider has access to real examples from your day-to-day listening experience — captured across different listening situations.

This shows them how your hearing aids are performing in real life, not just in a clinical setting.

This creates a more collaborative approach to care, where your in-the-moment input plays an active role in your overall hearing experience.

Common questions about Ratings

What is Ratings?
Ratings allows you to quickly share in-the-moment insights about your listening experience through the Remote Plus app.

Do I need to use it every day?
No. You can use it whenever you notice something you'd like to share — whether it's a positive experience or something you'd like to adjust.

Does it replace appointments?
No. It supports your appointments by providing additional insight into your real-world experience.

How does my provider use my feedback?
Your provider can review your Ratings alongside your hearing aid settings and use that information to guide adjustments and recommendations.

Learn more

Ratings can be an important part of how hearing experiences are refined over time — helping ensure that what you hear reflects how you live. Speak with your hearing care provider or learn more about the Remote Plus app and our Experience Tech Tools here.