

Sennheiser Credit Return Request Form



Step 1: Account Information

Account Number:	Contact Name:	Phone Number:
Hearing Clinic:	Email Address:	
Delivery Address:		
Client Name:	Customer Order Number:	Invoice Number:

Step 2: Device Information

Product Name:	Model Number:	Serial Number:
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Reason for return/ General comments:

Device Faulty Damaged in Transit

Service and Repair

Please note: warranty and repair enquiries will still need to go through our Sennheiser Consumer division.
Sennheiser Consumer – Customer Service
Phone: +61 2 9910 6770
Email: CustomerService-ANZ@sennheiser-hearing.com
Web-service : www.sennheiser.com/service-support

Terms and Conditions

Only exchanges will be granted for returns of faulty or damaged products.

Under no circumstances are returns for service and repair to be sent to Sonova Wholesale. Please direct returns to Sennheiser Consumer customer care. CustomerService-ANZ@sennheiser-hearing.com

For credit and return questions please feel free to email credits.au@sonova.com