

How do you know the hearing aids you wear today will meet your needs tomorrow?

Keep your options open with FLEX:UPGRADE

FLEX:UPGRADE gives you the option to upgrade to more advanced technology, without having to replace your hearing aids. We can fit you with a comfortable solution that meets your needs today, along with the peace of mind that you can easily upgrade technology levels at any time if your lifestyle or needs change.

How do I know I need to upgrade?

Ask us about a trial upgrade of a higher technology level if any of these sound familiar:

- › I'm struggling to hear at an ideal level at work.
- › I'm going out more, but I find I can't hear my family and friends as clearly as I would like.
- › Even after making changes in the app, I still struggle to hear clearly
- › I'd prefer more automatic functionality in my hearing aids.
- › I'm wondering if it's possible for my hearing aids to perform better while listening to music.

78%

of HCPs who partner with Unitron say FLEX:UPGRADE is beneficial when wearers are unsure about which technology level to choose.*

*Sonova proprietary research. 2023. ProjectID4661

Unitron makes life vibrant with amazing hearing solutions designed to make the experience easy. Because everyone deserves to **Love the experience.™**

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sonova
HEAR THE WORLD

EXPERIENCE TECH TOOLS
FLEX:UPGRADE™



The future looks flexible



unitron™ Love the experience

A Sonova brand

Your hearing journey doesn't stop here

Life doesn't stand still, and neither should you. Now your hearing aids can evolve with you.



Here's how FLEX:UPGRADE works:

1. Visit your hearing care professional (HCP) to try a new technology level
2. Try your upgrade in the places you live, work and play with no obligation
3. If you like the new technology better, you simply pay an upgrade fee without the need to purchase new hearing aids

Follow these tips to ensure you get the most from your upgrade trial:

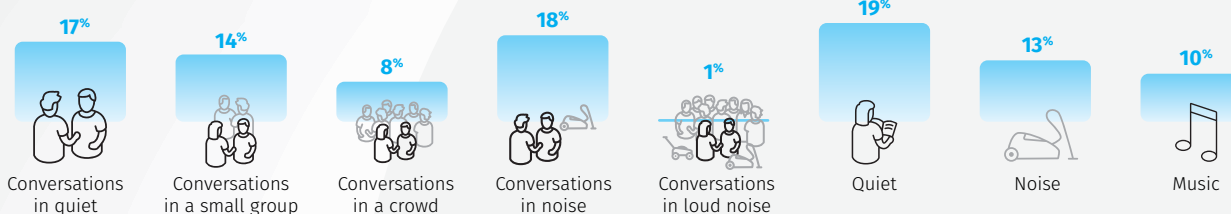
- › Wear them for as many hours as possible during your trial
- › Use them in environments you usually find challenging
- › Try them wherever you spend time

Log It All

Get to know your listening lifestyle

Our Log It All feature gathers real-life data* from your hearing aids about your listening lifestyle. Your HCP can show you a breakdown of your listening environments and demonstrate how well each technology level can support your individual needs.

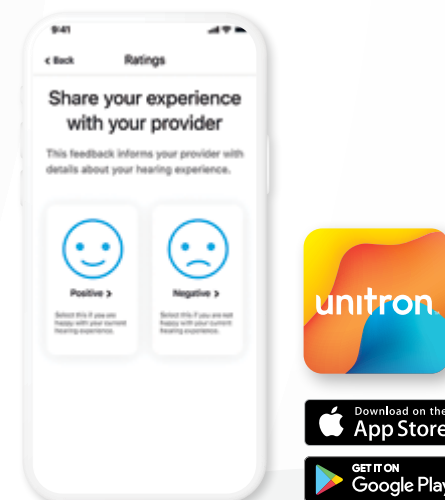
Example of Log It All data:



Thumbs Up Ratings

Take an active role in your hearing care

Use Ratings in the Remote Plus app** to easily provide in-the-moment feedback about your trial experience. This will help you and your HCP better understand if the upgrade is right for you.



*Data is only available to clinic employees.

** For the use of the Remote Plus app, Unitron hearing aids with Bluetooth® connectivity are required. The Remote Plus app works on Apple smartphones with iOS 15 or newer and Android smartphones with version 8.0 or newer.

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