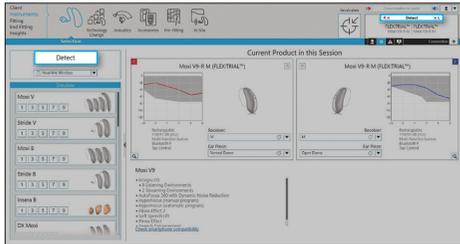




Allow your clients to experience hearing instruments outside the clinic where they live, work and play with FLEX:TRIAL™. You can give your clients the opportunity to try the hearing instruments immediately after their hearing evaluation. As you review the audiogram results, you can be assured they can hear everything that is being shared. Now you're ready to offer them a personalised and risk-free start to their hearing care.

Programming hearing instruments for the trial period

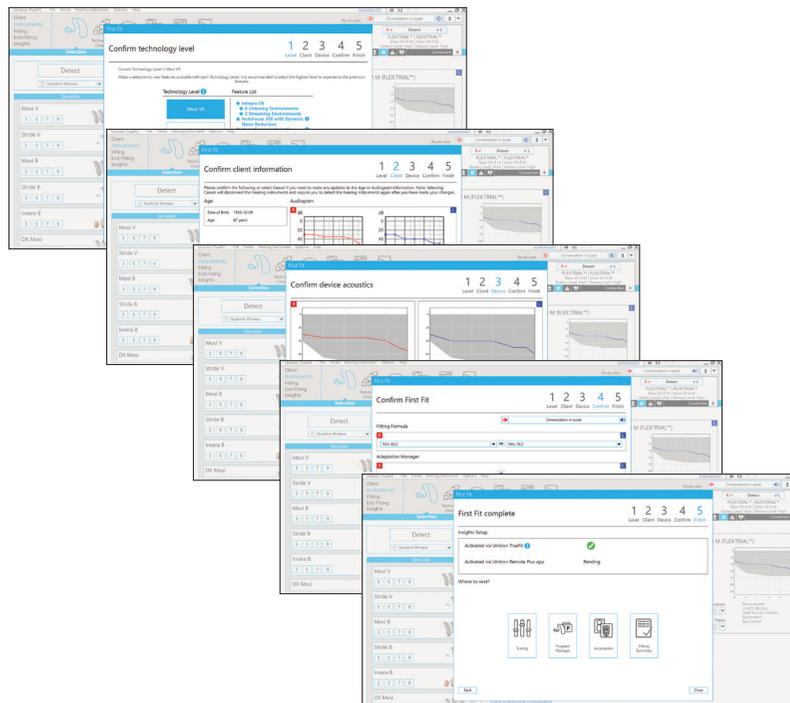
Step 1: Detect the hearing instrument(s)



- Connect the hearing instrument(s) to Unitron TrueFit™ fitting software using the compatible programming interface
- Click the **Detect** button
- The detection dialog will indicate when the hearing instrument(s) have been successfully detected

Step 2: Fit the hearing instrument(s)

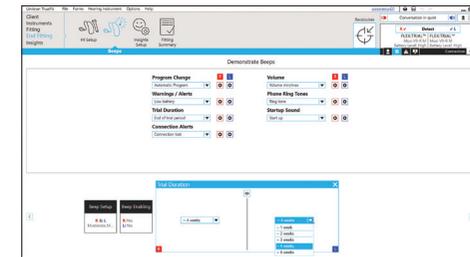
- When FLEX:TRIAL devices are detected for the first time, or “new fitting” is selected, there is an additional step at the beginning of the First Fit workflow
- From this step you can select the desired technology level
- Click **Next** and follow the First Fit workflow as you normally would



 Please refer to the [First Fit quick start guide](#) for more details about our First Fit workflow

Step 3: Confirm or adjust the trial duration

- The default trial duration is ~4 weeks. Go to **End Fitting > Beeps** to modify the trial period
- You can also modify and demonstrate the beeps that your client will hear at the end of their trial period from this screen



Beep settings can be accessed by navigating to the **End Fitting > Beeps** screen

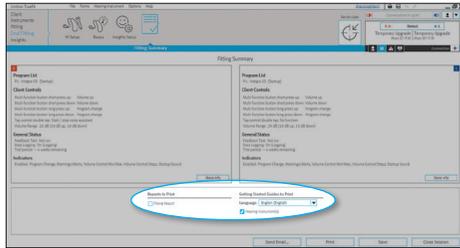
 Unless there are special circumstances, leave the FLEX:TRIAL duration set to the default (~4 weeks) to prevent clients from hearing the end-of-trial beeps.



Step 4: Save the fitting and start the trial period

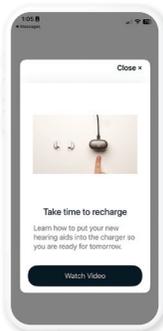
- After saving the fitting, the hearing instrument(s) are ready for a real-world assessment

Step 5: Provide your client with counselling for a successful trial



- Print out or email the Getting Started Guide for your client – this guide acts as the User Guide for trial devices and includes all applicable regulatory information
- To customise your template, go to [Options > Preferences > Email Templates](#)

Access the Getting Started Guide by navigating to [End Fitting > Fitting Summary](#)



- We recommend helping your client to install the Remote Plus app and activate Insights as part of their trial. Our Coach feature will assist them with the day-to-day use of the hearing instruments by sending them helpful tips and reminders. The app controls and support content can help them to get the most from their trial.

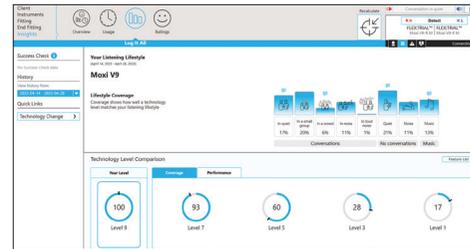


Unitron makes life vibrant with amazing hearing solutions designed to make the experience easy. Because everyone deserves to **Love the experience.**

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Step 6: Ending the trial



View Log It All data on the [Insights > Log It All](#) screen



Please refer to the [Log It All quick start guide](#) for more information

- If your client decides to proceed with purchase, you can obtain an accurate lifestyle assessment from Log It All before recommending a technology level
- You can transfer the fitting from the FLEX:TRIAL hearing instruments using the [Transfer wizard](#) found under [Hearing Instruments > Transfer Fitting](#)



Don't forget to schedule a follow-up appointment prior to the end of the trial.



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